



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

VHOST

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security » Incoming Filter »
Outgoing Filter » Email Archiving » API » Clusterable » Synchronized
» Scalable

Because web hosting companies have to deal with spam and phishing attacks on a regular basis, they need to find solutions that will help them avoid being penalized for hosting compromised networks. However, with increased spam also comes an increased number of technologies for stopping it. It is in this area that SpamExperts can make the difference. SpamExperts has developed in-house email security solutions, 100% tailor-made for its clients, in the cloud or on premises, managed, redundant, scalable, and affordable. SpamExperts' services are meant to help clients obtain a return on their spam-filtering investment as quickly as possible.

Quick Read

vHost is one of Vietnam's leading hosting providers, offering valuable services to business owners throughout the Asia region. Having a fully independent network of four data centers in Vietnam and Singapore, the Vietnamese company prides itself on its firm foothold in the industry and its good-quality and cost-effective service.



Challenges

Prior to implementing SpamExperts, vHost had many problems with outbound spam messages. Due to compromised accounts, its IPs would be blacklisted constantly, affecting both the provider's regular web hosting service as well as its clients. To get rid of spam, the team developed an in-house solution based on open source software, but it soon became a burden as it was not an efficient way of dealing with spam and resulted in too many wasted resources.

Customer profile

Company	vHost
Location	Vietnam
Industry	Web Hosting & Domains
Products in Use	Incoming Filter, Outgoing Filter
Website	www.vhost.vn

Implementation

SpamExperts and vHost first met during HostingCon Global. Then, after some discussions, the Vietnamese company started a trial to learn more about the capabilities of the Outgoing Filter further and afterward decided to implement it without delay. The redundant Local Cloud was deployed on the vHost's hardware, allowing full control of the solution, whereas SpamExperts managed the installation.

Benefits

SpamExperts' solutions addressed some clear challenges the company was facing: increasing levels of outgoing spam that caused customers' complaints and IP blacklisting, not to mention the efforts and resources wasted on reducing it. With SpamExperts managing and maintaining the solution, plus the high-level support quality, vHost has saved a lot of time and effort that had been previously wasted on manual adjustments.

Target Reached

"SpamExperts has proven to be an invaluable resource in the fight against spam. It has alone reduced the workload here at vHost and has allowed for a better management of our resources. The product is very easy to use and comes as an affordable solution for spam filtering," says Nghia Than, CEO of vHost.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
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