SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY
STONE INTERNET SERVICES BVBA

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES
INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises » Outgoing Filter » 4-tier Control » API » Clusterable » Synchronized » Scalable

Although often overlooked, outgoing spam is a threat which needs to be taken seriously, especially by webhosting companies and large organizations which want to safeguard their reputation and protect their IPs from being blacklisted. Companies must therefore implement aggressive, far-reaching protection to overcome major threats. The implementation of SpamExperts Outgoing Filtering services will protect users from sending out unwanted spam, securing network reputation. SpamExperts Email Security Services are available in the cloud or installed on the client's local hardware.

Quick Read

Stone Internet Services is a Belgian company which started out in 2003 and which deals with cloud hosting services, complex hosting solutions with great service and unknown scalability. Stone Internet Services also operated the shared hosting subsidiary 1-eurohost.com which offers shared webhosting for more than 30000 websites. For more information, take a look at their website.

Challenges

Stone Internet Services lost significant amounts of time by having to manage spam rules themselves and having to clean up on a weekly basis millions of mails from hacked accounts or sent out by infected websites. So much wasted time, plus frequent email delays were not good for business.

The company has been working with SpamExperts for a while now to overcome a high volume of spam leaving their network. Prior to working with SpamExperts, they used a self-maintained spam filtering software (Amavisd) and SpamAssassin cluster for outgoing mails. In spite of all efforts, these solutions were not as effective as desired, reason for which all outgoing mails are now filtered by SpamExperts Outgoing Filtering Solution.

Customer profile

Company	Stone Internet Services BVBA
Location	Gent, Belgium
Industry	Webhosting
Number of filtered domains	5.000 Outgoing domains
Products in Use	Local Cloud, Outgoing Filter
Website	www.stone.is

Implementation

The Outgoing Email Filter is crucial to maintain a company's good reputation, as it stops spam from leaving the network and prevents IP addresses from being blacklisted.
Stone Internet Services implemented the Outgoing Filtering solution and, due to the exceptional results, they plan to offer Incoming Filtering on their new platform in the future, as well. The Local Cloud solution offers them the flexibility of using their own infrastructure, while providing a proven spam solution with exceptionally low latency was mandatory.

Benefits

When Stone Internet Services began offering SpamExperts as part of their service, they immediately saw a reduction in the amount of outgoing spam, enjoying an excellent filtering accuracy rate and avoiding blacklisting. Moreover, less time was spent in managing outgoing spam thanks to the support team, which is always available to further assist the client with any issues which might come up.
Besides saving human and tech resources, the implementation of the SpamExperts Outgoing Filtering solution prevented the IPs from being blacklisted, which also resulted in a better maintained brand reputation for Stone Internet Services.

Target Reached

"SpamExperts solved the outgoing mail problem by simplifying outgoing spam management and we no longer have to tune our spam filtering rules," said Stein Van Stichel, Stone Internet Services CEO.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a Free Trial to convince yourself of the quality!
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