CASE STUDY
QWORDS COMPANY INTERNATIONAL

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES
INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security » Incoming & Outgoing Filters » 4-tier Control » API » Clusterable » Synchronized » Scalable

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SpamExperts has developed in-house email security solutions, 100% tailor made for its clients, in the cloud or on premises, managed, redundant, scalable and affordable. SpamExperts services are meant to help clients obtain a return on their spam filtering investment as quickly as possible.

Quick Read

PT Qwords Company International is a technology holding company, established in mid-2005. The team has an experience of over ten years in the IT sector, with one of their subsidiaries serving more than 25,000 domestic and international customers with 24x7x365 services and 99.99% uptime. The web host offers a variety of services such as on demand hosting services, cloud and data center solutions, integrated Marketing Communications and consultancy research.

For more information, please visit their website.

Challenges

Qwords had initially used an open source anti-spam solution combined with an in-house developed filter. As the company grew, their solutions proved inefficient for both inbound and outbound spam. Furthermore, the company was looking for a more functional, flexible and robust solution to safeguard their network and to protect their clients. The team began searching for a professional alternative. After reaching SpamExperts at World Hosting Days Asia, they discovered that SpamExperts offered exactly what they had been in need for: great flexibility, usability and support at a lower cost than previously used solutions.

Customer profile

Company	Qwords Company International
Location	Jakarta, Indonesia
Industry	Webhosting
Number of filtered domains	5,000 domains Incoming 10,000 domains Outgoing
Products in Use	Local Cloud, Incoming & Outgoing Filters
Website	http://www.qwords.com/

Implementation

Qwords has become a SpamExperts client in 2015 and has been using Incoming and Outgoing filters in the Local Cloud. With professional Incoming and Outgoing email filters installed, the company prevents blacklisting and attacks from abused accounts, maintaining the satisfaction of their customers who expected zero spam as a basic offering. The redundant Local Cloud was deployed on the customer's hardware, allowing full control of the solution, whereas SpamExperts has managed the installation.

Benefits

Thanks to the fast implementation of the incoming and outgoing filtering solutions, Qwords has less support issues to deal with and quicker resolution of the support issues they have had. Besides drastically lowering the amount of inbound spam received, the Incoming Filter has saved the company both time and money. Thus, as fewer resources are lost, the team can focus on bringing more value-added services to their end-customers. Moreover, the Outgoing Filter reduced the blacklisting of internal servers; instead of dealing with de-listings, the compromised accounts are now automatically locked and can be easily cleaned up.

Target Reached

"SpamExperts offer a high quality product, thanks to which there is no more spam to deal with! We have more control over our infrastructure and our clients are happier, now that they are spam free," argued Rendy Maulana, CEO.

Next steps

Contact us to discuss your email security needs! sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality! http://trial.spamexperts.com

Check our solutions for **Webhosts, ISPs & Telcos, Distributors and Resellers**! https://www.spamexperts.com

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