



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY **NETHOSTED**

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises
» Incoming & Outgoing Filters » 4-tier Control » API » Clusterable »
Synchronized » Scalable

Acquiring professional spam filtering is an important business decision for any organization. Companies need to implement aggressive, far-reaching protection to overcome major spam threats. The implementation of SpamExperts Incoming and Outgoing Filtering services will protect users from unwanted bulk messages and from sending out unwanted spam, thus securing network reputation.

Quick Read

NetHosted is a UK based web hosting company that takes pride in combining great UK based technical support with response times measured in minutes, full feature plans, generous usage allowances and proactively monitored servers, all at a reasonable price.

For more information, please visit their [website](#).



Challenges

“We had recently noticed that more sophisticated spamming methods were used, methods which our previous solutions were not proving effective at stopping. This led to excessive amounts of spam arriving at user inboxes which we were not happy about. Compromised email accounts also meant that outgoing spam from our system was occasionally causing poor IP reputation for our outgoing IPs in RBLs,” explained Darryl Taylor, Technical Support and Sales Manager at NetHosted.

Prior to implementing SpamExperts solutions, NetHosted used a competitor, but also an in-house solution. The team decided they needed an email security solution to improve the efficiency of the entire company by providing accurate incoming and outgoing spam filtering, as well as a high level of control of the solution. After some online research, the team came across SpamExperts solutions and implemented them immediately.

Customer profile

Company	NetHosted
Location	UK
Industry	Webhosting
Number of filtered domains	10,000 domains Incoming 10,000 domains Outgoing
Products in Use	Local Cloud, Incoming & Outgoing Filter
Website	http://www.nethosted.co.uk/

Implementation

NetHosted has been a client since 2015 and implemented SpamExperts Local Cloud for Incoming and Outgoing filtering, as having the flexibility of using their own infrastructure, while providing a proven anti-spam solution with exceptionally low latency was mandatory.

“We chose Incoming and Outgoing Filtering, as having a full email solution on a dedicated cluster will allow us to manage spam more effectively and provide our clients with an improved user experience. This will ultimately also reduce email processing load on our shared servers,” further explained Darryl Taylor. Currently, NetHosted is using SpamExperts solutions as a spam filtering cluster in front of their shared hosting servers, filtering both incoming and outgoing mail.

Benefits

The immediate implementation of SpamExperts Incoming and Outgoing filters led to a significant spam decrease. Furthermore, the time spent on manual configurations has diminished to the minimum, as all incoming and outgoing emails are directed through SpamExperts filtering software.

“The amount of spam reaching users’ inboxes has massively decreased and we no longer need to manually change the filter or firewall rules to drop spam. We have been impressed with the interface, while users have got to grips with this and given us positive feedback about this filtering. We have received excellent support in general when an issue has arisen and they have been able to explain features in more detail when needed. In some instances, patches have been released based on the feedback we have given, so it’s very nice to see that they care about feedback and actively support and build their product,” pointed out Darryl Taylor.

Target Reached

“SpamExperts is an industry-leading anti-spam solution, it’s like having another member of staff to constantly tweak your spam filter,” concluded Darryl Taylor.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

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