



**SPAM EXPERTS®**  
SIMPLY SPAM FREE

# **CASE STUDY**

# **DOMINIOS.PT**

# EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

## INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises  
» Incoming & Outgoing Filter » 4-tier Control » API » Clusterable »  
Synchronized » Scalable

Filtering spam has lately become of utmost importance for webhosting providers and SMBs alike. Still, when searching for Email Security Solutions, webhosts are usually more concerned about filtering Incoming Email, to block spam from entering their inboxes, while Outgoing mail is often overlooked. Only after facing blacklisting and IP reputation damages, webhosts realize that the Outgoing Email Filter is crucial to safeguard a company's network and good name. SpamExperts solutions protect a webhost's network against all email based threats, inbound and outbound. Therefore, stop spending precious resources on mediocre filtering, go professional and outsource your email security!

### Quick Read

Founded in 2001, Dominios.pt is one of the main providers in Portugal for domain registration and shared hosting. Its services range also includes dedicated servers, cloud servers, virtual datacenter, SSL and remote backup. Dominios.pt owns a data center with redundant infrastructure of best quality. It has also launched a Green Datacenter, which marks the beginning of a new era for the evolution of a company in constant affirmation of its growing market share.



### Challenges

Initially Dominios.pt was using the built-in anti-spam of the hosting control panel for its shared hosted clients. This solution met the company's needs until the number of clients started to grow and the team started to lose many hours a week dealing with spam; soon after, they were confronted with shared hosting IPs being blacklisted. This caused dissatisfaction among customers and was a total waste of human resources to deal with the spam outbreaks. At that point, Dominios.pt acknowledged the need for an email security solution that was robust and would stop any spam emails going out of its network.

#### Requirements:

- professional solution to secure network from spam, virus, phishing and malware attacks
- outgoing filtering to avoid blacklisting
- increase of email continuity and delivery
- improvement of abuse manageability

### Customer profile

Company	Dominios.pt
Location	Portugal
Industry	Domain Registration and Shared Hosting
Number of Domains	5.000
Products in Use	Local Cloud, Incoming and Outgoing Filter
Website	<a href="http://www.dominios.pt">www.dominios.pt</a>

## Implementation

Why SpamExperts:

- proprietary solution available for deployment on local hardware
- fully managed incoming and outgoing filtering
- nearly 100% filtering accuracy with close to 0 false positives
- control panel add-ons freely available
- competitive domain based pricing

The options were narrowed down to SpamExperts, which was chosen for overall spam protection accuracy and full management of the solution. SpamExperts Local Cloud was installed on Dominios.pt's own hardware to filter shared hosting servers and to prevent servers blacklisting.

The implementation was done through a smarthost setup where all outbound email is re-routed through the filtering systems before going out to the internet. The alternative is to authenticate on a per user basis where the filtering systems are directly used as outgoing SMTP servers. A security wall was created in front of Dominios.pt's infrastructure and securing its IP reputation was a matter of minutes!

## Benefits

SpamExperts offered the right email security software to safeguard Dominios.pt's users from spam attacks and most importantly protect their network and IP reputation against blacklisting. SpamExperts has already significantly freed up a lot of the employees' time to focus more on productivity instead of dealing with de-listing. Recently, a new outgoing filtering cluster of shared hosting servers has been added to protect 5.000 domains. The software is managed by SpamExperts, whereas the client receives 24/7 real-time updates and support.

## Target Reached

Bruno Carlos, Managing Director of Dominios.pt shortly concludes "We are very pleased with SpamExperts product. No more blacklisted IPs from our network. This is priceless." He adds, "SpamExperts team has always been responsive and great to work with."

### Next steps

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Contact us to discuss your email security needs!

<http://www.spamexperts.com>

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