



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

DEWAWEB

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises
» Incoming & Outgoing Filter » 4-tier Control » API » Clusterable »
Synchronized » Scalable

While the webhosting industry is focusing on finding ways to beat spam, spammers and botnets are becoming more creative in improving their algorithms and malware command-and-control mechanisms. SpamExperts provides email security solutions spanning all major email threats. It includes enterprise class spam and virus filtering, outgoing filtering for network reputation protection and email archiving - at domain-based affordable prices. As new email security requirements emerge, SpamExperts systems are automatically updated with new capabilities to ensure against new spam and viruses outbreaks.

Quick Read

Dewaweb is the first 100% cloud-powered hosting service in Indonesia, backed with 100% uptime SLA and 90-day money back guarantee. With friendly services, premium features, unique innovations and affordable prices, Dewaweb is growing fast to become the leading brand for cloud hosting, cloud server and other web services in Indonesia.

For more information, please visit <https://www.dewaweb.com>.



Challenges

Prior to implementing professional email security solutions from SpamExperts to fight spam and virus attacks, Dewaweb used an in-house developed solution, as well as SpamAssassin and ClamAV in their cPanel servers. In spite of their efforts, there were still large amounts of spam messages being sent from hacked and compromised customer accounts.

Getting rid of spam caused the team a lot of time wasted on delisting their server IPs from the blacklists and responding to the affected customers. Furthermore, they wasted even more resources on trying to fix the compromised customer accounts and keep the customers updated on how the process was going. Overall, their attempt was a waste of time and resources which could be better used elsewhere to improve their service quality.

Customer profile

Company	Dewaweb
Location	Jakarta, Indonesia
Industry	Cloud Hosting
Number of filtered domains	5,000 domains Incoming 5,000 domains Outgoing
Products in Use	Local Cloud, Incoming and Outgoing Filter
Website	https://www.dewaweb.com

Implementation

Dewaweb has been a SpamExperts client since December 2014 when they successfully implemented SpamExperts Incoming and Outgoing filtering in the Local Cloud.

Their plan is to deploy Email Archiving in the near future, to provide their customers with the best email security and archiving solution. Due to the great collaboration and efficiency of the services, Dewaweb extended usage and upgraded to 5,000 domains and also became a Hosting Partner.

Benefits

SpamExperts offers a comprehensive filtering solution, catching spam mail and viruses before they even reach the customer's servers, ensuring clean inboxes and preventing hours spent on manual filtering.

The implementation of SpamExperts solutions resulted in more value-added services for Dewaweb clients, which was the number one goal from the very beginning, increasing productivity for the team and for their customers. Due to the central control server, time spent on manual configurations has been reduced to minimum. The solution has naturally lowered support inquiries about spam.

Target Reached

"SpamExperts solutions significantly reduced the amount of outgoing spam and constantly help us maintain a clean reputation for our mail server IPs, thus improving email deliverability. As a result, the spam-free mailboxes led to an increase in customer satisfaction, which has always been our goal at Dewaweb," said Edy Budiman, Founder and CEO of Dewaweb.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
<http://trial.spamexperts.com>

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Distributors and Resellers!
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