



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

LIBYAN SPIDER

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed E-mail Security on your own premises » Incoming Filter » 4-tier Control » API » Clusterable » Synchronized » Scalable

The problem of internet security, including spam is ever increasing. At the World Conference on International Telecommunications in Dubai (December 2012), discussions on whether the Internet and Web spam should be included in the new rules generated a harsh debate and disagreements between leading countries because of concern that governments might overstep boundaries in Internet control. Last time international communications regulations were drafted was 24 years ago, in 1988, when the first mobile phone had been invented and long before Google was founded. A huge progress has been made in technology ever since, sadly along with the increase of cybercriminals attacks sophistication. Webhosting companies are part of the ISPs which are facing the never ending challenges of spam and phishing attacks and must manage to avoid being punished for hosting spammy networks. On the other hand, with the increase in spam, there is also an increase in the number of technologies for stopping spam. This is where SpamExperts can make the difference. SpamExperts solutions protect your network against any email based threats. Through its in-house developed security filters, which can be deployed in the cloud or on premises, the accuracy rate is 99.98% and the false-positive rate is less than 1 in a million.

Quick Read

Libyan Spider LLC, headquartered in Tripoli, Lybia is specializing in domain registration, Web hosting, VPS, Dedicated Server, Cloud, and web design. Nominated the fastest growing Internet business in Libya (three years in a row), Libyan Spider helps organizations of all sizes to successfully manage their online business. Since its founding in 2002, Libyan Spider has been offering a wide range of services to a pool of over 15.000 customers, both in Libya and around the world with a high level of professionalism. Specifications, prices and security are taken care of at the same level of importance when providing service.

Challenges

Libyan Spider used a free antispam appliance to filter the incoming mail of its customers. Soon enough, the classical problems that any webhosting provider using an unprofessional filtering solution has, started to appear: spam messages started to invade mailboxes which become unacceptable for clients, along with the increase of server resources usage and abuse of bandwidth from receiving junk messages and redelivering them.

Libyan Spider management started to think of a professional alternative and thus reached SpamExperts on an industry well known forum.

LibyanSpider

Customer profile

Company	Libyan Spider LLC
Location	Tripoli, Libya
Industry	Webhosting, VPS, Dedicated Servers, Cloud, Domain
Number of Domains	5.000
Products in Use	Local Cloud, Incoming Filter, White Label
Website	http://libyanspider.com

Implementation

Convinced by the fact that SpamExperts solution is straightforward, catching spam and viruses before they even reach the customers' networks, Libyan Spider decided to implement it without delay. The redundant Local Cloud was deployed on the customer's hardware, allowing full control of the solution, whereas SpamExperts has managed the installation. The SpamExperts Local Cloud is fully clusterable, providing central management control servers with a fully functional 4-tier GUI and standard integration and automation plug-ins for hosting control panels. Ready-made implementation tools are freely available to automatically provision spamExperts Incoming Filter to end-client by integrating with the hosting infrastructure, including all major control-panels. Libyan Spider is offering to its customers both SpamExperts cPanel plugin and Parallels Plesk plugin.

Benefits

SpamExperts solution addressed some clear challenges: increasing spam causing customers' complaints and server load. With SpamExperts managing and maintaining the solution and the high level support quality, Libyan Spider is saving a lot of time and efforts previously wasted on manual adjustments and managed to cut down the amount of spam reaching its servers by 90%. Last but very important, SpamExperts applies a webhosts friendly business model with a fee per domain for unlimited users, unlimited inboxes and unlimited alias domains.

Target Reached

"SpamExperts Local Cloud has significantly reduced spam reaching our servers and customers' mailboxes, which was a big concern for us. Moreover, SpamExperts support has been excellent, bundled with 24/7 monitoring. These are great results which enhance the experience for our end users", says Mohamed Ayad, Director of Data Hosting & Domains Registration.

Next steps

Contact us to discuss your email security needs!
<http://www.spamexperts.com>
info@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
<http://trial.spamexperts.com>

Buy online to enjoy „The way email was meant to be!“
<http://shop.spamexperts.com>



SPAM EXPERTS®
SIMPLY SPAM FREE

SpamExperts B.V.

Rokin 113-115
1012 KP Amsterdam
The Netherlands

Phone +31 20 820 0004
Fax +31 43 711 3801
info@spamexperts.com

For more information and a free trial, please go to
www.spamexperts.com