



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

CBIZZ

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises
» Incoming & Outgoing Filters » 5-tier Control » API » Clusterable »
Synchronized » Scalable

Nowadays, end-clients are more demanding when it comes to enterprise-class email security, as the surge of spam and related threats are constantly overcrowding their inboxes. SpamExperts offers complete peace of mind with redundant and fully managed email security systems, available in the cloud or on premises.

Quick Read

CBizz is a business oriented ISP which offers high-quality internet via fiber or microwave radio, DSL or cable, and domain registration, among others. Cbizz is an independent business, having its own Network Operations Centre (NOC), service center, data centers and a nationwide fiber optic network.

For more information, please visit their [website](#).



Challenges

CBizz was looking for an easy to use anti-spam solution with little maintenance. Although spam levels were not overwhelming, their team was wasting too many resources on trying to stop it. Originally, CBizz used an in-house developed solution which proved to be ineffective. The team needed a more robust, professional solution to match their needs. Criteria for selecting an email security supplier included a locally deployed solution, to be fully managed and updated, easy to use for the internal team, with a high filtering accuracy, and last but not least, competitive in price.

“Spam was not more or less an issue. It’s all about the resources saved using the SpamExperts solution, which made us decide to go for a Local Cloud solution,” explained Maurice den Braber, Network Operator at CBizz.

Customer profile

Company	CBizz
Location	Netherlands
Industry	ISP
Number of filtered domains	5,000 domains Incoming 5,000 domains Outgoing
Products in Use	Local Cloud, Incoming & Outgoing Filters
Website	http://www.cbizz.nl/

Implementation

After learning about SpamExperts from a recommendation, CBizz became a client in 2011 and has been using SpamExperts solutions ever since. Currently, their biggest focus is outgoing filtering. As den Braber pointed out, “we whitelist our IP range and our customers use our Local Cloud as their outgoing smart host.”

With the help of Incoming and Outgoing Filtering solutions, CBizz is efficiently protecting its customers from incoming and outgoing spam, and save infrastructure resources. The SpamExperts support team also provides 24x7 monitoring, maintenance and management of the software.

Benefits

Addressing the company’s most important challenges (incoming and outgoing spam, blacklisting and usage of resources), the team is very pleased with the quality, integration and support of SpamExperts. The deployment of SpamExperts solutions has led to less time spent on spam filter tuning and no client has been on any blacklist any longer. Moreover, the company has improved its productivity, as the internal support team is now free to focus on other tickets, and less on dealing with spam and blacklisted IPs.

“The entire process has been well supported by SpamExperts. We are using the Local Cloud solution because it allows us to manage / host our own hardware as we see fit and have no dependency on third parties,” said den Braber.

Target Reached

“The SpamExperts Local Cloud solution enabled us to focus more on our core business (Connectivity). Since spam and email are such a specialization these days, it really took away a lot of resources for us. We’re happy to entrust SpamExperts and they have not failed us in the past 4 years,” said Maurice den Braber, Network Operator at CBizz.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

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